

Barbora Viski

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Professional Summary

Manual QA Specialist with experience in web and mobile testing, Linux administration, and cybersecurity best practices. Skilled in scripting, networking, and self-hosting, with hands-on experience in IoT and embedded systems.

Skills

Linux System Administration · Server Management · Security Best Practices · Web Hosting (Apache / Nginx) · Bash · Python · Embedded Systems (Arduino, C) · IoT Development · SQL · Manual Testing · Bug Tracking (GitLab, Jira) · Regression Testing · ITIL · Git · Confluence

Work Experience

Community Manager and Moderator

Minds Inc. (Feb 2022 - Present)

- Acted as the liaison between users and developers, communicating feedback and feature requests.
- Reviewed user-generated content and managed moderation tasks using PostHog and Apache Superset.
- Created and distributed communications to the user base using Strapi and Mautic.
- Addressed support tickets in Chatwoot and Zendesk, reporting user issues to prioritize improvements.
- Fostered community engagement and facilitated effective communication channels.

QA Specialist

Minds Inc. (Jan 2024 - Oct 2024)

- Conducted manual testing for web and mobile applications, identifying and documenting bugs in GitLab.
- Provided feedback on features, performed regression testing, and contributed to UX improvements.

Enterprise IT Operations Specialist

T-Systems Slovakia s.r.o. (Mar 2017 - Apr 2022)

- Resolved incidents and implemented system changes in line with ITIL best practices.
- Maintained and supported automation team tools, including SCM-Manager, Confluence, and Jira.
- Created and refined technical documentation to improve troubleshooting and knowledge sharing.
- Administered enterprise automation tools (HPE SA, HPE OO, HPE DMA).
- Conducted system monitoring, diagnostics, and maintenance to ensure performance and reliability.

Education

Bachelor's degree, Automotive Electronics

Technical University of Košice (Sep 2017 - Jun 2020)

- Developed skills in electronic design, signal processing, and microcontroller programming.
- Gained hands-on experience with embedded systems and programming in C, MATLAB, CANoe and Simulink.

Master's degree, Automotive Electronics

Technical University of Košice (Sep 2020- Jun 2022)

- Developed skills in electronic design, signal processing, and microcontroller programming.
- Gained hands-on experience with embedded systems and programming in C, MATLAB, and Simulink.
- Focused on transmission technologies like LoRa and LoRaWAN for my master's thesis.

Projects

VPS Server Management & Administration

Nov 2019 - Present

- Built and maintained a home server and VPS running Debian, hosting services for media streaming (Jellyfin), network monitoring (Grafana, Prometheus), cloud storage (ownCloud), and web hosting (Apache/Nginx, Hexo).
- Configured and managed security protocols, including firewalls, SSH hardening, and backup strategies.
- Developed and deployed simple websites using Hexo, HTML, CSS, Bootstrap, and PHP.
- Previously administered a TeamSpeak 3 server (2016–2021), managing roles, permissions, and ensuring uptime.

Licenses & certifications

- [Google Cybersecurity Specialization Certificate \(Coursera\)](#) earned in January, 2025

Languages

- Slovak: Native
- English: Fluent
- Romanian: Beginner (A1, learning)